

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

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PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 20.07.2022

Complainant : Shri R.K. Khanna.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD.
Shri Sawant Singh,
Ex.Engineer(M)-42 – Present.

Grievance No. : PGC/2022/A.II/DJB/47

1. Brief facts of the case

1.1 Shri R.K. Khanna has filed a grievance petition before Public Grievances Commission, aggrieved by no supply of drinking water for the last two months in the area of South Extension Part-2 whereas adjoining areas like Kotla Mubarak Pur are receiving water supply throughout the day.

2. Facts emerged during the proceedings.

2.1 The hearing in the matter could not be held on 11.07.2022 and 13.07.2022 and was rescheduled for 20.07.2022.

2.2 Shri Sawant Singh, Executive Engineer(M)-42, Delhi Jal Board, GNCT of Delhi, filed an action taken report. As per report "Water supply was running at low pressure and short due to rationalisation as there was fall in pond level at Wazirabad. The area of South Extension Part-II lies at the tail end of the distribution system. Hence,

sometimes, water problem arises temporarily. But water tankers are supplied on demand whenever required by the residents. Now the water supply is turning normal. “

2.3 The complainant is not present.

3. Directions :

3.1 In view of the submissions made by the Executive Engineer(M)-42, Delhi Jal Board, GNCT of Delhi, the case stands disposed of.

3.2 The complainant is advised to approach the concerned Executive Engineer(M)-42, Delhi Jal Board, GNCT of Delhi in case he has any further grievance in the matter.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2022/A.II/DJB/47

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. Executive Engineer(M)-42, Delhi Jal Board, GNCT of Delhi, Room No.104, Engineers Bhawan, Andrews Ganj, New Delhi.
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. Sh.R.K.Khanna